

# ROSALIN ACOSTA

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Rosalin is a strategic, results-oriented C-level executive with experience across private and public sector organizations. She has been accountable for multi-million dollar P&L's, trustee to multi-billion dollar trust funds, overseen risk management and the strategic direction of complex organizations. Rosalin also has a strong track record of recruiting and retaining a diverse and inclusive workforce.

Rosalin joined Ernst & Young, LLP (EY) in February 2023 as Managing Director in the firm's Government and Public Sector practice. At EY, she works with labor and workforce development public sector leaders nationally and with EY's labor and workforce development colleagues on ways to best solve some of the most difficult obstacles facing State Government officials. Many of the challenges faced by Massachusetts pre/post pandemic are shared by other labor departments throughout the country. Legacy systems, outdated business processes and difficulty in effectively delivering services to constituents are among some of the challenges. Additionally, finding solutions to labor force shortages in order to remain economically competitive are issues that require intentional strategies.

Prior to joining EY, Rosalin was appointed Secretary of Labor and Workforce Development for the Commonwealth of Massachusetts by Governor Charles Baker in 2017. She was responsible for leading the operations of seven complex agencies and was responsible for shepherding the Department of Unemployment Assistance through the most significant challenge in its history during the Covid 19 pandemic in a highly visible regulatory, stakeholder and media environment. She was responsible for pivoting from an in-person office structure of 1000 employees to a 100% remote environment. She doubled her team to over 2000 staff members and vendors in order to process the record number of benefit applications. Benefits paid increased from \$1.4B to \$33B in a 16 month period paying over 4 million Massachusetts' citizens. Other highlights throughout her Secretariat included re-branding the entire public workforce career center system to *MassHire*, and launching the Department of Paid Family and Medical Leave (DFML). Since its inception in January 2021, DFML has paid over \$1billion in benefits. Additionally, Rosalin oversaw the distribution of over \$300M in workforce development grants. Her responsibilities required her to work closely with federal and state government officials to promulgate regulations and operationalize existing as well as new statutes.

Before joining the Baker Administration, Rosalin spent over 30 years in progressively responsible positions in global, regional and community banking institutions. Her responsibilities ranged throughout the years to various specialties in banking. She led teams in retail, commercial, government banking and wealth management. Rosalin was responsible for multi-million dollar P&L's and multi-billion dollars of assets under management as well as providing financing for operational and capital needs to small and mid-size companies.

A native of Cuba, Rosalin is bi-lingual and bi-cultural. She is a graduate of Wesleyan University where she was a member of the Women's Ice Hockey Team. She is the proud mother of five adult children. She is a recognized leader, public speaker and cultural ambassador on matters of diversity, equity in the workplace and promoting latino leadership. She is the recipient of many national and statewide awards for her leadership and dedication to the community.